

## **Website user privacy statement**

With this privacy statement, we want to inform you in detail about the policy of protecting your personal data when it is collected through our websites, as well as its processing and storage, as well as about all your rights related to the personal data you entrust to us.

We also want to introduce you to the use of cookies on the devices through which you access our website pages.

Please read the statement carefully and accept it if you agree with it.

## **Legal frame**

DAMI REAL ESTATE d.o.o. has always approached the problem of protecting its personal data with great care user as one of the fundamental tasks for gaining and maintaining trust. We want to guarantee full security data as required by legal regulations through the General Regulation on the Protection of Personal Data (EU) 2016/679 and the Act on implementation of the General Data Protection Regulation (Official Gazette 42/18), we have defined the personal data protection policy in detail, and implemented a number of legal and technical measures for its application, with the aim of full compliance with the aforementioned regulations.

## **Purpose of personal data processing**

The purpose of collecting and processing personal data on our website is to achieve our core business, providing the following services:

- Mediation in the purchase and sale of real estate.
- Mediation in leasing/renting real estate.

On our websites, we collect only the minimum amount of necessary data with the following purpose:

1. Inquiries for DAMMI Real Estate services - Collected: first name, last name, email, phone number
2. Subscribe to the newsletter - Email is collected

We use the collected data exclusively for the purpose of processing for which they have been entrusted to us and for which there is the consent of the provider.

## **Security and confidentiality of personal data**

Data is collected via an internet server in a strictly controlled secure environment, maximally protected against unauthorized access and unauthorized use. The flow of information from the user's device to the server is carried out using the HTTPS protocol, which encrypts data during transmission so that it is completely protected from any form of abuse in that segment as well. After downloading from the Internet server, the data is stored on protected computers in encrypted collections of personal data.

## Availability of data to third parties

In order to be able to fully realize the services we provide, it is necessary to make your personal data available to law offices as entities that inevitably participate in this process.

In doing so, only the minimum number of data necessary for the realization of the service of that subject as a work is forwarded of the entire service that DAMI REAL ESTATE d.o.o. provides to you.

Your personal data may be available to companies from the IT sector hired by DAMMI Real Estate for the purpose of providing development and maintenance services for the application software we use, maintenance and security services for local computers, and Internet server and cloud data storage services. The companies engaged in the aforementioned services are reliable partners with a contractual obligation to keep data confidential and comply with the legal regulations from the Personal Data Protection Regulation.

## Personal data storage period

User's personal data provided for the purpose of inquiry for offers is kept for 3 years. If they are used for statistical purposes with the aim of improving the level of our service, the data are anonymized in such a way that they lose any link with a specific person.

## User rights

The user is guaranteed a number of rights related to the storage and processing of personal data.

These are the following rights:

- The personal data specified under Purpose of data processing in this document and exactly for the described purpose may be used.
- The user has the right to be informed as soon as possible which personal data are stored and for what purpose.
- The user has the right to request the correction of incorrect personal data.
- The user has the right to be informed about security and technical measures for the protection of personal data.
- The user has the right to withdraw his consent to the processing of his personal data, i.e. the right to be forgotten.
- The user has the right to object to the processing of personal data.

Any of these rights can be exercised at any time:

- By calling the phone number: +385 99 495 7754
- By sending a request to the email address: [dorijan@dammi-realestate.com](mailto:dorijan@dammi-realestate.com)
- By sending a request to the address: DAMI REAL ESTATE d.o.o., Funčići 28A, Bazgalji, Gračišće

## Use of cookies

Our websites use two types of cookies.

1. Own cookies - They are an integral part of the web presentation whose purpose is the manipulation of data about user sessions. They are of a short-term nature, i.e. they last only while the user is logged on to the website.
2. Third party cookies - DAMI REAL ESTATE d.o.o. it uses Google Analytics statistics with the aim of obtaining statistical data on visits and the way the pages are used. The data that is collected includes the user's IP address, browser data, operating system data and other standard data that is collected and analyzed exclusively in an anonymous and bulk form. All details about used Google Analytics cookies can be viewed at the location: <http://www.google.com/intl/en/analytics/privacyoverview.html>

If the user does not agree to the use of cookies, it is possible to delete them very simply or prevent them permanently their use on your computer or mobile device through browser settings. Detailed information about cookie management can be found in the browser instructions or at the location: [www.allaboutcookies.org](http://www.allaboutcookies.org).

Preventing the use of cookies may cause irregularities in the operation of websites.

This privacy statement is valid from April 11, 2023. years